

# Plus/Delta

The Plus/Delta tool is designed to capture feedback on the effectiveness of a meeting, seminar, or any type of session. The feedback helps the session leader(s) make the necessary changes in order to improve the next session.

## How Plus/Delta Works

**Step 1** Draw a line down the center of a piece of paper or a flip chart page.

**Step 2** Label the left column +. Label the right column ▲.

**Step 3** In the left column, record those aspects of the day that went well. Write down particular strengths of the day, good planning efforts, or effective tools.

**Step 4** In the right column, list opportunities for improvement—things you would change to make the next session more effective.

+ (I like)	▲ (I wish)
<ul style="list-style-type: none"><li><i>you had an agenda</i></li></ul>	<ul style="list-style-type: none"><li><i>you would have kept people on task vs. letting them go off on tangents</i></li></ul>